

How Staffing Works

At Fractal Gaming, we operate a tiered staffing system designed to ensure staff are trusted with the right level of authority at the right time. As staff members progress through the ranks, they are gradually granted access to more powerful in-game commands, allowing them to handle increasingly complex situations.

There are no mandatory On Duty time requirements across any rank. However, all staff are expected to remain active and engaged with the server.

How the Tier System Works

New staff members begin at Moderator, where they handle straightforward reports such as RDM using basic commands. As they progress through the ranks, additional tools become available such as spectate, cloak, and advanced ban permissions, enabling them to tackle more complex situations like base reports and escalated player disputes.

The Ranks

Moderator — The entry point into the staff team. Moderators have access to basic commands and focus on handling simple player reports such as RDM. This rank acts as a trial period to assess readiness for greater responsibility.

Senior Moderator — Senior Moderators handle reports with greater independence and confidence, building on the foundations of the Moderator rank. This rank acts as a stepping stone into administrative roles, with a focus on improving decision-making and overall staff performance.

Admin — Admins are granted access to more advanced commands, enabling them to assist with more complex situations. At this stage, staff can also work towards joining the Event Team and Mentoring Team.

Seasoned Admin — The highest rank within standard staffing. Seasoned Admins hold all the same in-game powers as Senior Admin but without any management expectations or duties. This rank is ideal for those who want to contribute purely in-game without taking on a managerial role.

Senior Staff

Senior Admin — The first rank within the senior staff tier. Senior Admins take on a more supportive and developmental role within the team alongside their in-game responsibilities.

Super Admin — Super Admins combine high-level in-game authority with staff management responsibilities, including handling staff complaints, reviewing applications, and maintaining overall server standards.

Server Coordinator — Server Coordinators are responsible for the overall performance of their assigned server. They oversee staff activity, ensure roleplay quality, coordinate events, and act as the link between staff and higher management.

Community Admin — Community Admins oversee Server Coordinators and ensure consistency across all servers, maintaining standards across the wider community.

Community Manager — The highest staff rank. Community Managers are responsible for the overall direction and management of the community, overseeing all staff and operations across Fractal Gaming.

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